



Contact Center Officer

Coast360 is seeking an individual who will play a vital role in providing quality service and a positive member experience through member touchpoints, including telephone, fax, mail, and online and mobile banking. This person will be responsible for responding to member inquiries, resolving disputes, processing transactions, and educating members on credit union products and services.

A successful candidate must be a team player, have excellent communication and organizational skills, and maintain a high level of professionalism during all internal and external member interactions. A high school diploma or general equivalency (GED) is required; plus two or more years related experience in member/customer service in a full service financial institution or any equivalent combination of formal training and/or experience which provides the minimum knowledge, skills, and abilities thereof.

We invite interested candidates to submit a resume to jobs@coast360fcu.com or at the Maite Member Center located at 450 Route 8 Maite. No phone calls please.

Coast360 is an Equal Opportunity Employer.